Appendix A. Participant Interview Questions

Script at the start of the interview questions:

Thank you for being willing to speak with us today! We are excited to hear your story in relation to the COVID-19 pandemic. We value your voice, and your comments. These will help us provide change in New River Valley and identify the needs of the community. We will consider the results of this study in future public health emergencies.

We will take steps to de-identify the data, but we cannot guarantee confidentiality. Your name will not be associated with study data and you may choose to submit a de-identifiable picture. and you are free not to answer any questions that you are uncomfortable with. We recognize that these have been difficult times and we are interested in learning about your experience with the pandemic.

To get started, we want to know more about your personal well-being and community well-being during the COVID-19 pandemic.

Demographics

1. What is your race?
   - White
   - Black or African American
   - American Indian or Alaska Native
   - Asian
   - Asian Indian
   - Native Hawaiian
   - Other Pacific Islander
   - Mixed, two or more races

2. What is your ethnicity?
   - Hispanic/Latino
   - Non-Hispanic/Latino

3. What is your age?

4. What county do you live in the New River Valley?
   - Montgomery
   - Pulaski
   - Giles
   - Radford
   - Floyd
5. Gender identity (optional; choose all that apply):
   - Male
   - Female
   - Self-identify:_______
   - Prefer not to disclose

6. Were you without insurance for any amount of time since March 2020?
   - Yes
   - No
   - Prefer not to answer

7. What is the highest grade or level of school you have completed or the highest degree you have received?
   - Less than a high school diploma
   - High school diploma or GED
   - Some college, but no degree
   - Associate’s degree
   - Bachelor’s degree
   - Graduate Level or Above
   - Technical degree/trade school

8. What is your gross income?
   - $0-$10,000
   - $10,001-$25,000
   - $25,001-$50,000
   - $50,001-$100,000
   - $100,001-$250,000
   - $250,001+
   - Prefer not to answer

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**Personal/Community Well-Being**

9. Since the pandemic started, how have you seen your community being impacted?
   - a. What is you or your community’s greatest strength that has helped you through this time?
10. Can you tell me about what has most changed in your life since the pandemic started?
    - a. Tell us about some of the positives you have experienced.
    - b. Tell us about some of the hardships you have experienced.
11. How has your household been impacted since the start of the pandemic?
    - a. If you are a caregiver, has your role changed?
12. How has your physical well-being been impacted since the start of the pandemic?
13. How has your mental well-being been impacted since the start of the pandemic?
14. How has your financial well-being been impacted since the start of the pandemic?
a. Has your employment situation/or what you do for a living changed since the start of the pandemic?
b. In case of an emergency, does the household have enough money to cover one month of expenses (rent, utilities, groceries, basic supplies)?
c. Tell us how your employer has supported you or not throughout the pandemic.

15. Since the start of the pandemic, who/what have you found yourself turning to for support?

16. If you use substance(s) (illicit and non-illicit substance) have you found that your substance(s) use habits have changed since the start of the pandemic?

17. What community resources or services have best supported you? (for example: food banks, WIC, SNAP, unemployment assistance, faith community, etc.)
   a. What could have existed to better support you?

Closing Questions

18. If you could give some advice to your local government, what would it be?
19. What are your hopes for the future?
20. Is there anything important we didn’t cover that you’d like to tell us about?
21. Do you have any questions for us?